

Supplement Questionnaire

The following questionnaire is a requirement for Natural Grocers (NGVC) to review/consider supplements for approval. In addition to this form we require:

* a full product sample (no mockups please)
* a completed submittal packet, including all pertinent information
* a certificate of liability insurance (\*\*at this time NGVC does not need to be listed on a COI. A copy of a current COI would be suitable for review purposes).

**All questions need to be answered in order to be considered.** Product will not be approved without this completed questionnaire and above requirements. In addition, please attach all third-party certifications (ex. GMP audits, Non-GMO Project Verified, Organic, etc.) highlighting quality standards. Feel free to include other pertinent information not covered here.

Email all documents to New Items Supplement - [newitemssupplement@naturalgrocers.com](mailto:newitemssupplement@naturalgrocers.com)

Please do not submit product for review if they contain any of the below ingredients. These products will automatically be rejected from the review process. Please note, NGVC continually investigates ingredients and updating NGVC’s *Supplements – Things We Won’t Carry and Why* document. Previously approved ingredients may no longer be suitable. Please visit <https://www.naturalgrocers.com/supplements-things-we-wont-carry-and-why> for a full list of ingredients. Please note, any product reformulations are required to align with NGVC quality standards and in no way obligates NGVC to approve product. Items will still have to complete the full review process.

* Artificial colors
* Artificial flavors
* Dl-tocopherol
* Hydrogenated and/or partially hydrogenated oils
* Talc
* Titanium dioxide
* Caramel Colors (II-IV)
* Natural flavors – at this time we will still accept products for review with this listing. It is preferred to see products with “organic natural flavors”. In the future, we may require a full panel disclosure of any ‘natural flavors’ listed;

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| **Manufacturing and Quality Procedures** | | | | | | | | | | | | | | | | |
| **1. What is the brand name?** | | | | | | |  | | | | | | | | | |
|  |  | |  | | | | | | |  | |  | |  |  |  |
| **2. Does the brand manufacture its own products?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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| **2.a. If no, who is the manufacturer?** | | | | | | | |  | | | | | | | |
|  | |  | |  |  |  |
| **3. Is the manufacturing facility GMP certified?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | **3.a. If Yes, who is the GMP certifier?** | | | | | | | | | | | | | | | |
|  |  | | NPA | | | | | | | | | | | | | |
|  |  | | NSF | | | | | | | | | | | | | |
|  |  | | USP | | | | | | | | | | | | | |
|  |  | | Other: | |  | | | | | | | |  |  |  |  |
|  |  | |  | | | | | | |  | |  | |  |  |  |
| **4. Has the manufacturing facility been audited for GMP within the last year?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please attach most recent GMP audit* | | | | | | | | | | | | | | | |
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| **5. Does the manufacturer verify the certificate of analysis of raw materials?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | *Please attach recent COAs for raw materials used in products* | | | | | | | | | | | | | | | |
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| **6. How does the brand verify quality testing?** | | | | | | | | | | | | | | | | |
|  | In-house lab | | | | | | | | |  | |  | |  |  |  |
|  | Third-party lab | | | | | | | | |  | |  | |  |  |  |
|  | Both | | | | | | | | |  | |  | |  |  |  |
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|  | *Please list all third-party labs:* | | | | | | |  | | | | | | | | |
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| **7. Is pasteurization used in the production of any of the supplements including but not limited to pasteurization of raw materials such as herbs?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | *Please describe the form of pasteurization used?* | | | | | | | | | | *(We prefer steam pasteurization)* | | | | | |
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| **Raw Material & Ingredient Questions** | | | | | | | | | | | | | | | | |
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| **1. Do any of the brand’s products contain vitamin C?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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| **1.a. If Yes, is the vitamin C sourced from petroleum?** | | | | | | | | | | | | | | | |
|  | | Yes | | | | | | |  | |  | |  |  |  |
|  | | No | | | | | | |  | |  | |  |  |  |
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| **2. Do any of the brand’s products contain fish oil?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | *Please attach testing and documentation for heavy metals, PCBs, dioxins, country of origin and country of manufacture.* | | | | | | | | | | | | | | | |
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|  | **2.b. Please list any certifications for sustainable fishing practices.** | | | | | | | | | | | | | | | |
|  |  | MSC | | | | | | | |  | |  | |  |  |  |
|  |  | FOS | | | | | | | |  | |  | |  |  |  |
|  | Other: | |  | | | | | |  | |  | |  |  |  |
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| **3. Are any of the brand’s products produced with and/or contain microalgae or algae?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | **3.a. If Yes, was genetic modification or CRISPR technology used to produce the algae strain used or the media used to grow the algae?** | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | Comment: | |  | | | | | | | | | | | | | |
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| **4. Do any of the brands products contain plant-based oils? (Evening primrose, borage, flax, MCT, hemp, etc.?)** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | **4.a. If Yes, were any solvents used in the extraction of these oils?** | | | | | | | | | | | | | | | |
|  |  | Yes | | | | | | | |  | |  | |  |  |  |
|  |  | No | | | | | | | |  | |  | |  |  |  |
|  |  | |  | | | | | | |  | |  | |  |  |  |
| *Please list any solvents used:* | | | | |  | | | | | | | | | | |
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| **5. Does the brand offer any children’s products containing iron?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please provide Consumer Product Safety Improvement Act (CPSIA) documentation for child-resistant packaging* | | | | | | | | | | | | | | | |
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| **6. Do any of the brand’s products contain magnesium stearate?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | **6.a. Was the magnesium stearate manufactured with hydrogenated oil?** | | | | | | | | | | | | | | | |
|  |  | Yes | | | | | | | |  | |  | |  |  |  |
|  |  | No | | | | | | | |  | |  | |  |  |  |
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| **7. Do any of the brand’s products contain 5-HTP?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please provide COA for Peak X* | | | | | | | | | | | | | | | |
|  |  | | | | | | | | | | | | | | | |
| **8. Do any the brand’s products contain blue-green algae?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please provide COA for cyano-bacteria* | | | | | | | | | | | | | | | |
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| **9. Do any of the brand’s products contain borage oil or butterbur?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please provide COA for pyrrolizidine alkaloids* | | | | | | | | | | | | | | | |
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| **10. Do any of the brand’s products contain kelp?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please provide heavy metal testing* | | | | | | | | | | | | | | | |
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| **11. Do any of the brand’s products contain L-Tryptophan?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please provide COA for Peak E* | | | | | | | | | | | | | | | |
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| **12. Do any of the brand’s products contain red yeast rice?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please provide COA for citrinin* | | | | | | | | | | | | | | | |
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| **13. Do any of the brand’s products contain whey protein?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
|  | *If Yes, please provide COA for melamine* | | | | | | | | | | | | | | | |
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| **14. Do any of the brand’s products contain ginger?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | *If Yes, please provide COA including:* | | | | | | | | | | | | | | | |
|  | * *Pesticide analysis or organic certification* | | | | | | | | |  | |  | |  |  |  |
|  | * *Specific testing for* ***Aldicarb*** *pesticide?* | | | | | | | | |  | |  | |  |  |  |
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| **15. Do any of the brand’s products contain CoQ10?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | **15.a. Is the CoQ10 produced using:** | | | | | | | | | | | | | | | |
|  |  | Solanesol | | | | | | | | | | | | | | |
|  |  | Microbial fermentation | | | | | | | | | | | | | | |
|  | Other: | |  | | | | | | | | | | | | |
|  | |  | | | | | | |  | |  | |  |  |  |
|  | *Please provide a Certificate of Analysis showing 100% “trans” -isomers in your CoQ10* | | | | | | | | | | | | | | | |
|  |  | |  | | | | | | |  | |  | |  |  |  |
| **16. Do any of the brand’s products contain CBD? (Please note: NGVC sale of CBD may be limited to specific regions. Also, irrespective of NGVC, certain counties and/or states require specific documentation in order to sell CBD. If the brand’s product is approved, vendors will be required to comply with laws specific to those areas.)** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | **16.a. Which extraction method is used?** | | | | | | | | | | | | | | | |
|  |  | Supercritical CO2 | | | | | | | |  | |  | |  |  |  |
|  |  | Ethanol | | | | | | | |  | |  | |  |  |  |
|  |  | Distillation | | | | | | | |  | |  | |  |  |  |
|  | Other: | |  | | | | | | | | | | | | |
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|  | *Please provide a Certificate of Analysis for heavy metals, pesticides, and THC content no greater than 0.3%* | | | | | | | | | | | | | | | |
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| **Other Questions** | | | | | | | | | | | | | | | | |
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| **1. Do any of the products submitted for review make a “grass-fed” claim on the label?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | *If yes, we will require a NGVC grass-fed questionnaire to be completed to ensure grass-fed standards are being met* | | | | | | | | | | | | | | | |
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| **2. Do any of the brand’s products contain a California Prop 65 warning?** | | | | | | | | | | | | | | | | |
|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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|  | *If yes, please attach a manufacturers statement regarding the warning.* | | | | | | | | | | | | | | | |
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| |  | | --- | | **3. Are cloned animals used to produce any of the brand’s products?** | | | | | | | | | | | | | | | | | |
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|  | Yes | |  | | | | | | |  | |  | |  |  |  |
|  | No | |  | | | | | | |  | |  | |  |  |  |
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| |  | | --- | | **4. Please check any organic and non-GMO certifications for the brand:** | | | | | | | | | | | | | | | | | |
|  | Non-GMO Project Verified | | | | | | | | |  | |  | |  |  |  |
|  | IGEN | | | | | | | | |  | |  | |  |  |  |
|  | True North - NSF | | | | | | | | |  | |  | |  |  |  |
|  | Other | |  | | | | | | |  | |  | |  |  |  |
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| |  | | --- | | **5. As a company, Natural Grocers is taking steps to reduce plastic waste and we encourage our vendors to do the same. Please provide any steps you are taking as a company to reduce plastic waste.** | | | | | | | | | | | | | | | | | |
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| ***Please provide documentation for all third-party label claims (gluten-free, glyphosate-free, vegan, etc.). Additionally, include any additional information not included in this questionnaire that highlights your brands commitment to quality and/or sustainability.*** | | | | | | | | | | | | | | | | |